State of Nevada Department of Administration

Purchasing Division

515 E. Musser Street, Suite 300 Carson City, NV 89701



Brian Sandoval Governor

Jeff Mohlenkamp Director

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State of Nevada

Purchasing Division

Request for Proposal: 3006

For

AFFORDABLE CARE ACT EXHANGE MARKETING AND OUTREACH

Release Date: September 21, 2012

Deadline for Submission and Opening Date and Time: November 1, 2012 @ 2:00 PM

Refer to Section 8, RFP Timeline for the complete RFP schedule

For additional information, please contact:

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(TTY for Deaf and Hard of Hearing: 1-800-326-6868 Ask the relay agent to dial: 1-775-684-0199V.)

Refer to Section 9 for instructions on submitting proposals

VENDOR INFORMATION SHEET FOR RFP 3006

Vendor Must:

- A) Provide all requested information in the space provided next to each numbered question. The information provided in Sections V1 through V6 will be used for development of the contract;
- B) Type or print responses; and
- C) Include this Vendor Information Sheet in Tab III, State Documents of the Technical Proposal.

V1	Firm Name				
V2	Street Address				
	1				
V3	City, State, ZIP				
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V4	A C 1	Telephone N	lumber	Г	
	Area Code:	Number:		Extension:	
		Facsimile N	umher		
V5	Area Code:	Number:	umoci	Extension:	
	Thea Code.	Trainer.		Lixtension.	
176		Toll Free Number			
V6	Area Code:	Number:		Extension:	
	C	Contact Person for Questions	_	The state of the s	
		including address if dij	fferent than abo	ve	
V7	Name:				
V /	Title:				
	Address:				
	Email Address:				
	11.				
V8	Telephone Number for Contact Person				
V 0	Area Code:	Number:		Extension:	
	ir				
V9		Facsimile Number for	r Contact Person	I	
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V10		ume of Individual Authorized		ganization	
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V11	Signature (<i>Ind</i>) Signature:	ividual must be legally authoriz	zea to vina the ver		
	Signature:			Date:	

TABLE OF CONTENTS

1.	OVERVIEW OF PROJECT	4
2.	ACRONYMS/DEFINITIONS	5
3.	SCOPE OF WORK	8
4.	COMPANY BACKGROUND AND REFERENCES	16
5.	COST	22
6.	FINANCIAL	
7.	WRITTEN QUESTIONS AND ANSWERS	22
8.	RFP TIMELINE	
9.	PROPOSAL SUBMISSION REQUIREMENTS, FORMAT AND CONTENT	23
10.		
11.	TERMS AND CONDITIONS	35
12.	SUBMISSION CHECKLIST	41
ATT	TACHMENT A – CONFIDENTIALITY AND CERTIFICATION OF INDEMNIFICATION	42
ATT	TACHMENT B – TECHNICAL PROPOSAL CERTIFICATION OF COMPLIANCE	43
ATT	ΓACHMENT C – VENDOR CERTIFICATIONS	44
ATT	ΓACHMENT D – CONTRACT FORM	45
ATT	ΓACHMENT E – INSURANCE SCHEDULE FOR RFP 3006	46
ATT	ΓACHMENT F – REFERENCE QUESTIONNAIRE	47
	ΓACHMENT G – PROPOSED STAFF RESUME	
ATT	TACHMENT H – STATE OF NEVADA REGISTRATION SUBSTITUTE IRS FORM W-9	49
ATT	ΓACHMENT I – COST SCHEDULE	50
ATT	TACHMENT J – COST PROPOSAL CERTIFICATION OF COMPLIANCE	51
ATT	FACHMENT K – CERTIFICATION REGARDING LOBBYING	52
AT7	ΓACHMENT L – FEDERAL LAWS AND AUTHORITIES	53

A Request for Proposal process is different from an Invitation to Bid. The State expects vendors to propose creative, competitive solutions to the agency's stated problem or need, as specified below. Vendors' technical exceptions and/or assumptions should be clearly stated in *Attachment B*, *Technical Proposal Certification of Compliance with Terms and Conditions of RFP*. Vendors' cost exceptions and/or assumptions should be clearly stated in *Attachment J*, *Cost Proposal Certification of Compliance with Terms and Conditions of RFP*. Exceptions and/or assumptions will be considered during the evaluation process; however, vendors must be specific. Nonspecific exceptions or assumptions may not be considered. The State reserves the right to limit the Scope of Work prior to award, if deemed in the best interest of the State per NRS 333.350(1).

Prospective vendors are advised to review Nevada's ethical standards requirements, including but not limited to, NRS 281A and the Governor's Proclamation, which can be found on the Purchasing Division's website (http://purchasing.state.nv.us).

1. OVERVIEW OF PROJECT

The State of Nevada Purchasing Division, on behalf of the Silver State Health Insurance Exchange, is seeking proposals from integrated marketing and advertising firm(s) to facilitate the Exchange's Marketing and Outreach Campaign and meet the goals of awareness and enrollment listed herein.

The Silver State Health Insurance Exchange will administer any contract resulting from this RFP. The resulting contract(s) is anticipated to begin January 9, 2012, and continue through March 31, 2014, subject to Board of Examiners approval, with the option for one (1) extension upon mutual agreement of both parties.

Vendors responding to this RFP should have a rudimentary understanding of the provisions in the Affordable Care Act (ACA) related to reducing the cost of coverage for individuals and families. Historically, many individuals and families who are eligible for the largest federal subsidies have not responded to traditional advertising and outreach methods. A portion of this RFP will be evaluated on the vendor's ability to reach the greatest percentage of eligible Nevadans in the most efficient and fiscally responsible manner. Special provisions are included in the ACA for Nevada's Native American population; reaching out to and inclusion of all 27 federally recognized tribes in Nevada is a requirement of this RFP.

While those consumers who qualify for premium and cost sharing assistance represent a majority of the Exchange's target market, the Exchange will offer high quality products that will appeal to consumers who are not eligible for a subsidy. The Silver State Health Insurance Exchange must be presented to consumers in a manner that does not brand it as a form of welfare or endowment. It is important that the Exchange be seen as a brand that delivers a quality product at an affordable price.

Prospective vendors are encouraged to seek partnerships and/or subcontracts with specialty firms that can provide expertise in community-based marketing, with expertise in outreach to minority communities that are disproportionately uninsured, etc. The Exchange is searching for the most creative, targeted, and effective outreach campaign obtainable, including partnerships with specialty firms may provide added value to the Exchange.

1.1 GOALS AND OBJECTIVES

- 1.1.1 By September 30, 2013, the Exchange's goal is to have 85% of eligible Nevadans aware of the following:
 - 1.1.1.1 October 1, 2013, is the beginning of open enrollment;
 - 1.1.1.2 Subsidies will be available to make insurance more affordable;
 - 1.1.1.3 Eligible Nevadans will be able to access the Exchange's web portal to obtain coverage.
 - 1.1.1.4 The Exchange has set a goal of 145,000 enrollees for the first open enrollment period.

2. ACRONYMS/DEFINITIONS

For the purposes of this RFP, the following acronyms/definitions will be used:

Acronym	Description
ACA	Patient Protection and Affordable Care Act
Awarded Vendor	The organization/individual that is awarded and has an approved contract with the State of Nevada for the services identified in this RFP.
BOE	State of Nevada Board of Examiners
Confidential Information	Any information relating to the amount or source of any income, profits, losses or expenditures of a person, including data relating to cost or price submitted in support of a bid or proposal. The term does not include the amount of a bid or proposal. Refer NRS 333.020(5) (b).
Contract Approval Date	The date the State of Nevada Board of Examiners officially approves and accepts all contract language, terms and conditions as negotiated between the State and the successful vendor.
Contract Award Date	The date when vendors are notified that a contract has been successfully negotiated, executed and is awaiting approval of the Board of Examiners.
Contractor	The company or organization that has an approved contract with the State of Nevada for services identified in this RFP. The contractor has full responsibility for coordinating and controlling all aspects of the contract, including support to be provided by any subcontractor(s). The contractor will be the sole point of contact with the State relative to contract performance.
Cross Reference	A reference from one document/section to another document/section containing related material.

Acronym	Description	
Customer	Department, Division or Agency of the State of Nevada.	
Division/Agency	The Division/Agency requesting services as identified in this RFP.	
Evaluation Committee	An independent committee comprised of a majority of State officers or employees established to evaluate and score proposals submitted in response to the RFP pursuant to NRS 333.335.	
Exception	A formal objection taken to any statement/requirement identified within the RFP.	
Goods	The term "goods" as used in this RFP has the meaning ascribed to it in NRS §104.2105(1) and includes, without limitation, "supplies", "materials", "equipment", and "commodities", as those terms are used in NRS Chapter 333.	
Key Personnel	Vendor staff responsible for oversight of work during the life of the project and for deliverables.	
LCB	Legislative Counsel Bureau	
Letter of Intent - notification of the State's intent to award a covendor, pending successful negotiations; all information remains of until the issuance of the formal notice of award.		
May	Indicates something that is recommended but not mandatory. If the vendor fails to provide recommended information, the State may, at its sole option, ask the vendor to provide the information or evaluate the proposal without the information.	
Must	Indicates a mandatory requirement. Failure to meet a mandatory requirement may result in the rejection of a proposal as non-responsive.	
NAC	Nevada Administrative Code –All applicable NAC documentation may be reviewed via the internet at: www.leg.state.nv.us .	
Navigator	The Navigator program informs individuals and small employers about the availability of qualified health plans within the Exchange and facilitates enrollment of qualified individuals into such health plans. Navigators must have expertise working with specific populations such as low-income populations or other target groups such as American Indians/Alaska Natives, people with disabilities, or individuals with limited English proficiency.	
NOA	Notice of Award – formal notification of the State's decision to award a contract, pending Board of Examiners' approval of said contract, any non-confidential information becomes available upon written request.	

Pacific Time (PT) Unless subsequently Any tr	a Revised Statutes – All applicable NRS documentation may be red via the internet at: www.leg.state.nv.us . To otherwise stated, all references to time in this RFP and any quent contract are understood to be Pacific Time.
Proprietary Any tr	<u> </u>
= -	
(5) (a)	rade secret or confidential business information that is contained in a proposal submitted on a particular contract. (Refer to NRS 333.020
are no inspec memor	oks and public records of a governmental entity, the contents of which of otherwise declared by law to be confidential must be open to tion by any person and may be fully copied or an abstract or randum may be prepared from those public books and public records. to NRS 333.333 and NRS 600A.030 [5]).
	rocess of removing confidential or proprietary information from a sent prior to release of information to others.
and sp	st for Proposal - a written statement which sets forth the requirements ecifications of a contract to be awarded by competitive selection as d in NRS 333.020(8).
	tes a mandatory requirement. Failure to meet a mandatory ement may result in the rejection of a proposal as non-responsive.
fails to ask the	tes something that is recommended but not mandatory. If the vendor o provide recommended information, the State may, at its sole option, e vendor to provide the information or evaluate the proposal without formation.
SSHIX Silver	State Health Insurance Exchange
State The St	ate of Nevada and any agency identified herein.
service	party, not directly employed by the contractor, who will provide es identified in this RFP. This does not include third parties who e support or incidental services to the contractor.
progra prototy derived general the pul- from i	nation, including, without limitation, a formula, pattern, compilation, m, device, method, technique, product, system, process, design, ype, procedure, computer programming instruction or code that: s independent economic value, actual or potential, from not being lly known to, and not being readily ascertainable by proper means by blic or any other person who can obtain commercial or economic value ts disclosure or use; and is the subject of efforts that are reasonable the circumstances to maintain its secrecy.
URL Unifor	m Resource Locator

Vendor	Organization/individual submitting a proposal in response to this RFP.		
Will	Indicates a mandatory requirement. Failure to meet a mandatory requirement may result in the rejection of a proposal as non-responsive.		

2.1 STATE OBSERVED HOLIDAYS

The State observes the holidays noted in the following table. Note: When January I^{st} , July 4^{th} , November 11^{th} or December 25^{th} falls on Saturday, the preceding Friday is observed as the legal holiday. If these days fall on Sunday, the following Monday is the observed holiday.

Holiday	Day Observed
New Year's Day	January 1
Martin Luther King Jr.'s Birthday	Third Monday in January
Presidents' Day	Third Monday in February
Memorial Day	Last Monday in May
Independence Day	July 4
Labor Day	First Monday in September
Nevada Day	Last Friday in October
Veterans' Day	November 11
Thanksgiving Day	Fourth Thursday in November
	Friday following the Fourth Thursday in
Family Day	November
Christmas Day	December 25

3. SCOPE OF WORK

The Silver State Health Insurance Exchange expects this project to encompass three (3) phases: Planning, Education Campaign, and Call to Action.

3.1 PHASE 1 – PLANNING

Phase 1 of the project is anticipated to begin on or about January 14, 2013. Production of deliverables should be completed and ready for use and/or broadcast on approximately March 31, 2013, although the Exchange will look to the expertise of the selected vendor to consult on start dates and duration of campaigns.

3.1.1 Deliverables

- 3.1.1.1 Identify target markets, including demographics and key attributes.
 - A. Complete a target market study utilizing all the research that the Exchange previously compiled without expending funds on new research, but by filling in gaps in the information the Exchange currently has.

- 1. Determine who the customers are that will enroll in health care coverage through the Exchange.
- 2. Distinguish the economic profiles of the Exchange customer.
- 3. Establish the locations where the Exchange's customers live within the state.
- 4. Pinpoint the media form(s) to be used when delivering the Exchange's message to its customer.
- 5. Show how the Exchange's customers will be able to take advantage of the Qualified Health Plans offered on the Exchange.
- 6. Include all population attributes that must be considered when reaching the largest possible audience in Nevada (languages, reading comprehension level, culturally relevant materials presentation, etc.).
- 7. Describe the barriers to enrolling in health insurance coverage in Nevada.
- 8. Explore and categorize customers' perceptions of health insurance, including customers' perceptions of government programs to assist in the purchase of health insurance.
- 9. Recognize which messages will and will not work to drive consumer to purchase health insurance.
- B. Create a brand and develop the Exchange's message in a manner designed to produce an easily understood presentation of the goals of the Silver State Health Insurance Exchange, the Qualified Health Plans it offers, the availability of subsidized coverage for lower and middle income residents, and the requirements of the law regarding the individual mandate to purchase and maintain health insurance.
 - 1. Branding of the Exchange
 - a. Create the identity of the Silver State Health Insurance Exchange.
 - b. Create an Exchange logo, which must be easily identifiable, portray a clear and concise message and be visually appealing in a number of settings.

- c. Create an Exchange tag line of no more than six words that embodies the essence of the Exchange's mission, goals, and objectives.
- d. Use focus groups to test the acceptance and effectiveness of the items developed in this section.

2. Branding of the Web Portal

Develop an identity for the Exchange's Web Portal. National focus group testing has revealed that consumers do not readily identify the purchase of health insurance with the word Exchange.

3.2 PHASE 2 – EDUCATION CAMPAIGN

Phase 2 of the project is expected to begin on or about February 1, 2013. The Exchange will look to the expertise of the selected vendor to consult on start dates and duration of campaigns. Production of the deliverables from this phase should be completed and ready to be broadcast on May 1, 2013. The campaign will run through September 30, 2013.

3.2.1 Deliverables

- 3.2.1.1 Selected vendor will design a multifaceted marketing and outreach campaign aimed at reaching target audiences to communicate the benefits of the Exchange, and of the Qualified Health Plans available through the Exchange.
 - A. Silver State Health Insurance Exchange recognition campaign will be comprised of television, radio, outdoor, and other media. Proposing vendors will be required to submit a project plan detailing the type(s) of media that will be used, the frequency of media placement, and the expected amount of exposure the target market will receive. The recognition campaign will do the following:
 - 1. Describe the history of the Silver State Health Insurance Exchange;
 - 2. Explain the services and information available through the Exchange; and
 - 3. Publicize appropriate resources, websites, publications, etc.

B. Educational Promotion

The Educational Promotion will provide necessary information to Nevada's citizens.

1. Include reasons why individuals should purchase/enroll in health care coverage.

- a. Better health through preventive services.
- b. Financial piece of mind.
- 2. Describe the Qualified Health Plans that are available for enrollment or purchase through the Exchange.
- 3. Describe why health care coverage is more affordable through the Exchange.
 - a. Advance Premium Tax Credit.
 - b. Cost Sharing Reductions.
- 4. Provide details of how, when, and where consumers will be able to purchase a plan through the Exchange.
- 5. Explain what a Navigator is and show how a Navigator can help consumers.
- 6. Educate the general public regarding the benefits of the Exchange and Qualified Health Plans by utilizing free media, including public service announcements, print, radio, and television opportunities.
- 7. Support the Exchange by making media buying recommendations, placing advertisements in various media to ensure the best value is achieved and the Exchange's resources are effectively utilized.

C. Media Placement Plan

- 1. Identify which media will be used for each segment of the population (In-Person, Print, TV, Radio, Outdoor, Sports Marketing, Internet, Direct Mail, etc.).
- 2. Utilize paid media placement.
- 3. Utilize free media placement.
- 4. Determine how nontraditional populations (those who live without television, those who access internet only on mobile devices, etc.) will be reached.
- 5. Target the message to both the rural and urban areas of Nevada by percentage of eligible uninsured population in each area.
- 6. Break out advertising by language.

- a. Both English and Spanish are required for this RFP.
- b. Advertising in each language should be proportional to the number of eligible uninsured in each category.
- 7. Develop a matrix showing the time, location, medium, and duration of each advertisement.
- D. Evaluate the program to measure effectiveness of the marketing and outreach campaign, then develop recommendations for the plan year 2014-2015 campaign.
 - 1. Develop a pre-campaign awareness study.
 - 2. Conduct a post-campaign awareness study and compare results.
 - 3. Develop collateral materials to support marketing and outreach efforts that reinforce the look and feel of the Exchange's message.
 - 4. Development of a community partners program designed to leverage support from a broad range of stakeholders such as hospitals, community health centers, pharmacies, business groups, civic organizations, community-based organizations, faith-based groups, and other public agencies/programs.

3.3 PHASE 3 – CALL TO ACTION

Phase 3 of the project is targeted for on or about June 1, 2013. Production of deliverables should be completed and ready to be broadcast on October 1, 2013, although the Exchange will look to the expertise of the selected vendor to consult on start dates and duration of campaigns.

3.3.1 Deliverables

- 3.3.1.1 Design a multifaceted marketing and outreach campaign aimed at reaching target audiences to communicate the date health care coverage starts, the benefits of purchasing health care coverage, and how to purchase subsidized and unsubsidized coverage through the Exchange.
 - A. The Call to Action Campaign for Open Enrollment
 - 1. Develop a new media placement plan as outlined in Phase 2.
 - 2. Highlight the importance of enrolling in a health care plan before coverage begins January 1, 2014.

- a. Subsidies will be available.
- b. Participants will achieve financial piece of mind.
- c. Preventive care will be provided.
- 3. The Web Portal's specific messaging
 - a. Include the web address of the Portal.
 - b. Incorporate an overview of the Portal's significant features.
 - c. Emphasize the ease of use of the Exchange's Web Portal.
- 4. The SSHIX Call Center's specific messaging
 - a. Phone number.
 - b. Call center hours of operation.
- 5. Alternative methods to enroll messaging
 - a. Navigators.
 - b. Brokers.
 - c. Walk-in centers.
- B. The Phase 3 campaign will require unconventional advertising and the use of person-to-person resources to call the entire eligible population to action.
 - 1. Prospective vendors must demonstrate to the Exchange their expertise in reaching out to the Exchange's target market.
 - 2. All proposals must include a detailed outline of the types of media the vendor intends to use.
 - 3. The selected vendor must submit a project plan to the Exchange for approval by May 15, 2013.
- C. Urgency message
 - 1. The deadline to purchase coverage is March 31, 2013.
 - 2. Consumers who fail to enroll before the deadline must wait until the following year's open enrollment period.

3.4 PROPOSAL REQUIREMENTS

3.4.1 The Silver State Health Insurance Exchange recognition campaign, Education campaign, and Call to Action campaign advertising will include production of all commercials, voice spots, internet ads, signage, hand out materials, media buys, etc.

- 3.4.2 All production materials will become the property of the Exchange; the Exchange may use any materials produced as a result of this contract with no royalty payment or copyright infringements.
- 3.4.3 Proposing vendors are asked to submit a proposal that addresses the completion of each deliverable outlined in the RFP, with examples of work demonstrating the vendor's competency. <u>If examples of work are submitted on CD, (1) CD must accompany</u> each hardcopy proposal.
- 3.4.4 Proposing vendors are asked to provide alternative strategies that the Exchange may not have enumerated or considered in this RFP. All submitted proposals must include the following:
 - 3.4.4.1 Proposing vendors should outline a past approach to similar projects/case studies. At a minimum, vendors should provide the name of the client, the scope and duration of the project, and the vendor's attributes that made them the best choice for that project.
 - 3.4.4.2 Proposing vendors should include in the proposal a narrative detailing vendor capabilities and experience in the fields of: brand development, target market segmentation, collateral design, use of web and social media, market research, and strategic planning.
 - 3.4.4.3 Proposing vendors must include in the proposal a narrative that details vendor capabilities and experience in placing advertisements in paid media. Please identify the type of media, duration of the campaign and exposure the campaign received.
 - 3.4.4.4 Vendors' proposals must identify a staffing plan to successfully complete the Exchange's proposal. Vendors must identify if the firm will use current staff or will new staff be hired to handle the Exchange's account.
 - 3.4.4.5 Proposing vendors must provide samples of creative work directly relating to a previous project of this type. Vendors may submit hardcopy samples or examples of work may be submitted on CD. One (1) CD labeled "Creative Work" should accompany each hardcopy proposal.
 - 3.4.4.6 Submitted proposals must include a draft work plan.
 - 3.4.4.7 Each proposing vendor should utilize research conducted by the Exchange, the Nevada State Demographer, Nevada Legislative Counsel Bureau, local governments and the US Census Bureau's Nevada liaison.

The following link provides a series of reports that will help potential vendors understand the market the Exchange is targeting:

http://exchange.nv.gov/Reports/Market_Research

- 3.4.4.8 Cost proposals must include proposed costs covering each of the three phases outlined in this RFP. The selected vendor will be required to demonstrate to the State how the proposed allocation of resources will best meet the goals and objectives of the engagement (see *Attachment I, Cost Schedule*).
- 3.4.4.9 Vendors should name in the proposal a specific contact who will work directly with the State's designee.
- 3.4.4.10 The awarded vendor will be required to render a monthly invoice to the Silver State Health Insurance Exchange.
 - A. Each monthly invoice will accurately reflect the work performed during the respective billing period with itemized accounting for costs of materials, labor, purchase of media time or space, and any other billable items are subject to mark-up restrictions.
 - B. Work performed during each billing period should reflect the initial timeline and general plan of the campaign unless specifically, mutually agreed upon in writing prior to that billing period.
- 3.4.4.11 The selected vendor will be expected to participate in regular reviews of plans and activity by the Exchange's office.
 - A. At a minimum, bimonthly reviews are anticipated to be held, alternating between face-to-face and video conference (when subject matter is conducive to video conferencing).
 - B. The presence of the Project Manager and a representative of any involved subcontractor will be required for meetings.
- 3.4.4.12 The State must approve all artwork and advertising content prior to placement. Unacceptable content or artwork will be rejected and reworked by vendor until approved in writing by the State.
- 3.4.4.13 If the selected vendor fails to perform (i.e., missing a time line to start an advertising campaign due to the vendor not completing the campaign items, etc.) liquidated damages of \$4,500 per day may be charged until the deadline is met.
- 3.4.4.14 Proposing vendors must provide a project schedule for each of the three (3) sections.
 - A. These schedules will be agreed upon by both the Exchange and the vendor.
 - B. The Exchange will make all approvals by the schedule dates as not to hold up the vendor.

- C. The vendor must allow the Exchange a minimum of five (5) working days to approve concepts and artwork.
- D. Proposed schedules must be submitted within 15 days of the start date of each phase of the Marketing and Outreach Campaign.
- 3.4.4.15 The State may require a performance bond in the dollar amount of the entire contract minus the media buy line items. The performance bond will ensure that the vendor completes the contract and meets the deadlines.

4. COMPANY BACKGROUND AND REFERENCES

4.1 VENDOR INFORMATION

4.1.1 Vendors must provide a company profile in the table format below.

Question	Response
Company name:	
Ownership (sole proprietor, partnership, etc.):	
State of incorporation:	
Date of incorporation:	
# of years in business:	
List of top officers:	
Location of company headquarters:	
Location(s) of the company offices:	
Location(s) of the office that will provide the	
services described in this RFP:	
Number of employees locally with the	
expertise to support the requirements identified	
in this RFP:	
Number of employees nationally with the	
expertise to support the requirements in this	
RFP:	
Location(s) from which employees will be	
assigned for this project:	

- 4.1.2 <u>Please be advised</u>, pursuant to NRS 80.010, a corporation organized pursuant to the laws of another state must register with the State of Nevada, Secretary of State's Office as a foreign corporation before a contract can be executed between the State of Nevada and the awarded vendor, unless specifically exempted by NRS 80.015.
- 4.1.3 The selected vendor, prior to doing business in the State of Nevada, must be appropriately licensed by the State of Nevada, Secretary of State's Office pursuant to NRS76. Information regarding the Nevada Business License can be located at http://sos.state.nv.us.

Question	Response
Nevada Business License Number:	
Legal Entity Name:	

Is "Legal Entity Name" the same name as vendor is doing business as?

Yes	No	
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If "No", provide explanation.

- 4.1.4 Vendors are cautioned that some services may contain licensing requirement(s). Vendors shall be proactive in verification of these requirements prior to proposal submittal. Proposals that do not contain the requisite licensure may be deemed non-responsive.
- 4.1.5 Has the vendor ever been engaged under contract by any State of Nevada agency?

Yes	No	
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If "Yes", complete the following table for each State agency for whom the work was performed. Table can be duplicated for each contract being identified.

Question	Response
Name of State agency:	
State agency contact name:	
Dates when services were	
performed:	
Type of duties performed:	
Total dollar value of the contract:	

4.1.6 Are you now or have you been within the last two (2) years an employee of the State of Nevada, or any of its agencies, departments, or divisions?

Yes	No	
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If "Yes", please explain when the employee is planning to render services, while on annual leave, compensatory time, or on their own time?

If you employ (a) any person who is a current employee of an agency of the State of Nevada, or (b) any person who has been an employee of an agency of the State of Nevada within the past two (2) years, and if such person will be performing or producing the services which you will be contracted to provide under this contract, you must disclose the identity of each such person in your response to this RFP, and specify the services that each person will be expected to perform.

4.1.7 Disclosure of any significant prior or ongoing contract failures, contract breaches, civil or criminal litigation in which the vendor has been alleged to be liable or

held liable in a matter involving a contract with the State of Nevada or any other governmental entity. Any pending claim or litigation occurring within the past six (6) years which may adversely affect the vendor's ability to perform or fulfill its obligations if a contract is awarded as a result of this RFP must also be disclosed.

Does any of the above apply to your company?

Yes	No	
-----	----	--

If "Yes", please provide the following information. Table can be duplicated for each issue being identified.

Question	Resi	oonse
Date of alleged contract failure or		
breach:		
Parties involved:		
Description of the contract		
failure, contract breach, or		
litigation, including the products		
or services involved:		
Amount in controversy:		
Resolution or current status of the		
dispute:		
If the matter has resulted in a	Court	Case Number
court case:		
Status of the litigation:		

4.1.8 Vendors must review the insurance requirements specified in *Attachment E*, *Insurance Schedule for RFP 3006*. Does your organization currently have or will your organization be able to provide the insurance requirements as specified in *Attachment E*.

Yes		No	
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Any exceptions and/or assumptions to the insurance requirements *must* be identified on *Attachment B*, *Technical Proposal Certification of Compliance with Terms and Conditions of RFP*. Exceptions and/or assumptions will be taken into consideration as part of the evaluation process; however, vendors must be specific. If vendors do not specify any exceptions and/or assumptions at time of proposal submission, the State will not consider any additional exceptions and/or assumptions during negotiations.

Upon contract award, the successful vendor *must* provide the Certificate of Insurance identifying the coverages as specified in *Attachment E, Insurance Schedule for RFP 3006*.

4.1.9 Company background/history and why vendor is qualified to provide the services described in this RFP. Limit response to no more than five (5) pages.

- 4.1.10 Length of time vendor has been providing services described in this RFP to the public and/or private sector. Please provide a brief description.
- 4.1.11 Financial information and documentation to be included in Part III, Confidential Financial of vendor's response in accordance with **Section 9.5, Part III Confidential Financial**.
 - 4.1.11.1 Dun and Bradstreet Number
 - 4.1.11.2 Federal Tax Identification Number
 - 4.1.11.3 The last two (2) years and current year interim:
 - A. Profit and Loss Statement
 - B. Balance Statement

4.2 SUBCONTRACTOR INFORMATION

4.2.1 Does this proposal include the use of subcontractors? Check the appropriate response in the table below.

Yes		No	
-----	--	----	--

If "Yes", vendor must:

- 4.2.1.1 Identify specific subcontractors and the specific requirements of this RFP for which each proposed subcontractor will perform services.
- 4.2.1.2 If any tasks are to be completed by subcontractor(s), vendors must:
 - A. Describe the relevant contractual arrangements;
 - B. Describe how the work of any subcontractor(s) will be supervised, channels of communication will be maintained and compliance with contract terms assured; and
 - C. Describe your previous experience with subcontractor(s).
- 4.2.1.3 Vendors must describe the methodology, processes and tools utilized for:
 - A. Selecting and qualifying appropriate subcontractors for the project/contract;
 - B. Ensuring subcontractor compliance with the overall performance objectives for the project;
 - C. Ensuring that subcontractor deliverables meet the quality objectives of the project/contract; and

- D. Providing proof of payment to any subcontractor(s) used for this project/contract, if requested by the State. Proposal should include a plan by which, at the State's request, the State will be notified of such payments.
- 4.2.1.4 Provide the same information for any proposed subcontractors as requested in *Section 4.1, Vendor Information*.
- 4.2.1.5 Business references as specified in **Section 4.3, Business References** must be provided for any proposed subcontractors.
- 4.2.1.6 Vendor shall not allow any subcontractor to commence work until all insurance required of the subcontractor is provided to the vendor.
- 4.2.1.7 Vendor must notify the using agency of the intended use of any subcontractors not identified within their original proposal and provide the information originally requested in the RFP in *Section* 4.2, *Subcontractor Information*. The vendor must receive agency approval prior to subcontractor commencing work.

4.3 BUSINESS REFERENCES

- 4.3.1 Vendors should provide a minimum of three (3) business references from similar projects performed for private, state and/or large local government clients within the last three (3) years.
- 4.3.2 Vendors must provide the following information for <u>every</u> business reference provided by the vendor and/or subcontractor:

The "Company Name" must be the name of the proposing vendor or the vendor's proposed subcontractor.

Reference #:		
Company Name	:	
		will have for this RFP project ropriate role below):
	VENDOR	SUBCONTRACTOR
Project Name:		
Primary Contact Information		ontact Information
Name:		
Street Address:		
City, State, Zip		
Phone, including	area code:	
Facsimile, includi	ing area code:	
Email address:		

Alternate Contact Information	
Name:	
Street Address:	
City, State, Zip	
Phone, including area code:	
Facsimile, including area code:	
Email address:	

Project Information	
Brief description of the	
project/contract and description of	
services performed, including	
technical environment (i.e., software	
applications, data communications,	
etc.) if applicable:	
Original Project/Contract Start Date:	
Original Project/Contract End Date:	
Original Project/Contract Value:	
Final Project/Contract Date:	
Was project/contract completed in	
time originally allotted, and if not,	
why not?	
Was project/contract completed	
within or under the original budget/	
cost proposal, and if not, why not?	

- 4.3.3 Vendors <u>must also submit</u> Attachment F, Reference Questionnaire to the business references that are identified in Section 4.3.2.
- 4.3.4 The company identified as the business references <u>must</u> submit the Reference Questionnaire directly to the Purchasing Division.
- 4.3.5 It is the vendor's responsibility to ensure that completed forms are received by the Purchasing Division on or before the deadline as specified in *Section 8, RFP Timeline* for inclusion in the evaluation process. Reference Questionnaires not received, or not complete, may adversely affect the vendor's score in the evaluation process.
- 4.3.6 The State reserves the right to contact and verify any and all references listed regarding the quality and degree of satisfaction for such performance.

4.4 VENDOR STAFF RESUMES

A resume must be completed for each proposed individual on the State format provided in **Attachment** G, for key personnel to be responsible for performance of any contract resulting from this RFP.

5. COST

Responses to this RFP must include pricing for each deliverable using the format provided in *Attachment I, Cost Schedule*. Vendors must provide a proposed detailed fixed cost for each of the deliverables in each of the three (3) phases of the Marketing and Outreach Campaign. Vendors must demonstrate how proposed costs will best meet the Exchange's goals and objectives.

6. FINANCIAL

6.1 PAYMENT

- 6.1.1 Upon review and acceptance by the State, payments for invoices are normally made within 45 60 days of receipt, providing all required information, documents and/or attachments have been received.
- 6.1.2 Pursuant to NRS 227.185 and NRS 333.450, the State shall pay claims for supplies, materials, equipment and services purchased under the provisions of this RFP electronically, unless determined by the State Controller that the electronic payment would cause the payee to suffer undue hardship or extreme inconvenience.
- 6.1.3 Payment for this contract will be made by progress payment. The selected vendor and the Exchange will mutually agree upon milestones that will mark percentages of completion for each deliverable. The vendor will submit invoices reflecting the percentage of completion for each deliverable monthly.
- 6.1.4 All media buys will be paid for on a reimbursement basis. The vendor will submit proof of payment for the media buys and will be reimbursed by the State.

6.2 BILLING

- 6.2.1 The State does not issue payment prior to receipt of goods or services.
- 6.2.2 The vendor must bill the State as outlined in the approved contract and/or payment schedule.
- 6.2.3 Vendors may propose an alternative payment option. Alternative payment options must be listed on *Attachment J, Cost Proposal Certification of Compliance with Terms and Conditions of the RFP*. Alternative payment options will be considered if deemed in the best interest of the State, project or service solicited herein.

7. WRITTEN QUESTIONS AND ANSWERS

In lieu of a pre-proposal conference, the Purchasing Division will accept questions and/or comments in writing, received by email regarding this RFP.

7.1 QUESTIONS AND ANSWERS

- 7.1.1 The RFP Question Submittal Form is located on the Services RFP/RFQ Opportunities webpage at http://purchasing.state.nv.us/services/sdocs.htm. Select this RFP number and the "Question" link.
- 7.1.2 The deadline for submitting questions is as specified in *Section 8, RFP Timeline*.
- 7.1.3 All questions and/or comments will be addressed in writing and responses emailed or faxed to prospective vendors on or about the date specified in *Section* 8, *RFP Timeline*.

8. RFP TIMELINE

The following represents the proposed timeline for this project. All times stated are Pacific Time (PT). These dates represent a tentative schedule of events. The State reserves the right to modify these dates at any time. The State also reserves the right to forego vendor presentations and select vendor(s) based on the written proposals submitted.

Task	Date/Time
Deadline for submitting of questions	9/28/2012 @ 2:00 PM
Answers posted to website	On or about 10/04/2012
Deadline for submittal of Reference Questionnaires	No later than 4:30 PM on 10/31/2012
Deadline for submission and opening of proposals	No later than 2:00 PM on 11/01/2012
Evaluation period (approximate time frame)	11/02/2012 - 11/14/2012
Vendor Presentations (approximate time frame)	11/27/2012 - 11/28/2012
Selection of vendor	On or about 11/28/2012
Anticipated BOE approval	01/08/2013
Contract start date (contingent upon BOE approval)	01/09/2013

9. PROPOSAL SUBMISSION REQUIREMENTS, FORMAT AND CONTENT

9.1 GENERAL SUBMISSION REQUIREMENTS

Vendors' proposals must be packaged and submitted in counterparts; therefore, vendors must pay close attention to the submission requirements. Proposals will have a technical response, which may be composed of two (2) parts in the event a vendor determines that a portion of their technical response qualifies as "confidential" as defined within **Section 2**, **Acronyms/Definitions**.

If complete responses cannot be provided without referencing confidential information, such confidential information must be provided in accordance with *Section 9.3*, *Part I B – Confidential Technical and Section 9.5*, *Part III Confidential Financial.* Specific references made to the tab, page, section and/or paragraph where the confidential

information can be located must be identified on Attachment A, Confidentiality and Certification of Indemnification and comply with the requirements stated in Section 9.6, Confidentiality of Proposals.

The remaining section is the Cost Proposal. Vendors may submit their proposal broken out into the three (3) sections required, or four (4) sections if confidential technical information is included, in a single box or package for shipping purposes.

The required CDs must contain information as specified in **Section 9.6.4**.

Detailed instructions on proposal submission and packaging follows and vendors must submit their proposals as identified in the following sections. Proposals and CDs that do not comply with the following requirements may be deemed non-responsive and rejected at the State's discretion.

- 9.1.1 All information is to be completed as requested.
- 9.1.2 Each section within the technical proposal and cost proposal must be separated by clearly marked tabs with the appropriate section number and title as specified in the following sections.
- 9.1.3 Although it is a public opening, only the names of the vendors submitting proposals will be announced per NRS 333.335(6). Technical and cost details about proposals submitted will not be disclosed. Assistance for handicapped, blind or hearing-impaired persons who wish to attend the RFP opening is available. If special arrangements are necessary, please notify the Purchasing Division designee as soon as possible and at least two (2) days in advance of the opening.
- 9.1.4 If discrepancies are found between two (2) or more copies of the proposal, the master copy will provide the basis for resolving such discrepancies. If one (1) copy of the proposal is not clearly marked "MASTER," the State may reject the proposal. However, the State may at its sole option, select one (1) copy to be used as the master.
- 9.1.5 For ease of evaluation, the proposal must be presented in a format that corresponds to and references sections outlined within this RFP and must be presented in the same order. Written responses must be in *bold/italics* and placed immediately following the applicable RFP question, statement and/or section. Exceptions/assumptions to this may be considered during the evaluation process.
- 9.1.6 Proposals are to be prepared in such a way as to provide a straightforward, concise delineation of capabilities to satisfy the requirements of this RFP. Expensive bindings, colored displays, promotional materials, etc., are not necessary or desired. Emphasis should be concentrated on conformance to the RFP instructions, responsiveness to the RFP requirements, and on completeness and clarity of content.

Unnecessarily elaborate responses beyond what is sufficient to present a complete and effective response to this RFP are not desired and may be construed as an indication of the proposer's lack of environmental and cost consciousness. Unless specifically requested in this RFP, elaborate artwork, corporate brochures, lengthy narratives, expensive paper, specialized binding, and other extraneous presentation materials are neither necessary nor desired.

The State of Nevada, in its continuing efforts to reduce solid waste and to further recycling efforts requests that proposals, to the extent possible and practical:

- 9.1.6.1 Be submitted on recycled paper;
- 9.1.6.2 Not include pages of unnecessary advertising;
- 9.1.6.3 Be printed on both sides of each sheet of paper; and
- 9.1.6.4 Be contained in re-usable binders rather than with spiral or glued bindings.
- 9.1.7 For purposes of addressing questions concerning this RFP, the sole contact will be the Purchasing Division as specified on Page 1 of this RFP. Upon issuance of this RFP, other employees and representatives of the agencies identified in the RFP will not answer questions or otherwise discuss the contents of this RFP with any prospective vendors or their representatives. Failure to observe this restriction may result in disqualification of any subsequent proposal per NAC 333.155(3). This restriction does not preclude discussions between affected parties for the purpose of conducting business unrelated to this procurement.
- 9.1.8 Any vendor who believes proposal requirements or specifications are unnecessarily restrictive or limit competition may submit a request for administrative review, in writing, to the Purchasing Division. To be considered, a request for review must be received no later than the deadline for submission of questions.

The Purchasing Division shall promptly respond in writing to each written review request, and where appropriate, issue all revisions, substitutions or clarifications through a written amendment to the RFP.

Administrative review of technical or contractual requirements shall include the reason for the request, supported by factual information, and any proposed changes to the requirements.

9.1.9 If a vendor changes any material RFP language, vendor's response may be deemed non-responsive per NRS 333.311.

9.2 PART I A – TECHNICAL PROPOSAL

- 9.2.1 Submission Requirements
 - 9.2.1.1 Technical proposal must include:

- A. One (1) original marked "MASTER"; and
- B. Six (6) identical copies.
- 9.2.1.2 The technical proposal *must not include* confidential technical information (refer to *Section 9.3, Part I B, Confidential Technical*) or project costs. Cost and/or pricing information contained in the technical proposal may cause the proposal to be rejected.

9.2.2 Format and Content

9.2.2.1 Tab I – Title Page

The title page must include the following:

Part I A – Technical Proposal	
RFP Title:	ACA Exchange Marketing and Outreach
RFP:	3006
Vendor Name:	
Address:	
Proposal Opening Date:	November 1, 2012
Proposal Opening Time:	2:00 PM

9.2.2.2 Tab II – Table of Contents

An accurate and updated table of contents must be provided.

9.2.2.3 Tab III – Vendor Information Sheet

The vendor information sheet completed with an original signature by an individual authorized to bind the organization must be included in this tab.

9.2.2.4 Tab IV – State Documents

The State documents tab must include the following:

- A. The signature page from all amendments with an original signature by an individual authorized to bind the organization.
- B. Attachment A Confidentiality and Certification of Indemnification with an original signature by an individual authorized to bind the organization.
- C. Attachment C Vendor Certifications with an original signature by an individual authorized to bind the organization.

- D. Attachment K Certification regarding lobbying with an original signature by an individual authorized to bind the organization.
- E. Copies of any vendor licensing agreements and/or hardware and software maintenance agreements.
- F. Copies of applicable certifications and/or licenses.
- 9.2.2.5 Tab V Attachment B, Technical Proposal Certification of Compliance with Terms and Conditions of RFP
 - A. Attachment B with an original signature by an individual authorized to bind the organization must be included in this tab.
 - B. If the exception and/or assumption require a change in the terms or wording of any section of the RFP, the contract, or any incorporated documents, vendors *must* provide the specific language that is being proposed on *Attachment B*.
 - C. Only technical exceptions and/or assumptions should be identified on *Attachment B*.
 - D. The State will not accept additional exceptions and/or assumptions if submitted after the proposal submission deadline. If vendors do not specify any exceptions and/or assumptions in detail at time of proposal submission, the State will not consider any additional exceptions and/or assumptions during negotiations.
- 9.2.2.6 Tab VI Section 3 Scope of Work

Vendors must place their written response(s) in **bold/italics** immediately following the applicable RFP question, statement and/or section.

9.2.2.7 Tab VII– Section 4 – Company Background and References

Vendors must place their written response(s) in **bold/italics** immediately following the applicable RFP question, statement and/or section. This section must also include the requested information in **Section 4.2**, **Subcontractor Information**, if applicable.

9.2.2.8 Tab VIII – Attachment G – Proposed Staff Resume(s)

Vendors must include all proposed staff resumes per *Section 4.4*, *Vendor Staff Resumes* in this section. This section should also include any subcontractor proposed staff resumes, if applicable.

9.2.2.9 Tab IX – Other Informational Material

Vendors must include any other applicable reference material in this section clearly cross referenced with the proposal.

9.3 PART I B – CONFIDENTIAL TECHNICAL

Vendors only need to submit Part I B if the proposal includes any confidential technical information (Refer to Attachment A, Confidentiality and Certification of Indemnification).

- 9.3.1 Submission Requirements, if confidential technical information is being submitted.
 - 9.3.1.1 Confidential technical information must include:
 - A. One (1) original marked "MASTER"; and
 - B. Six (6) identical copies.
- 9.3.2 Format and Content
 - 9.3.2.1 Tab I Title Page

The title page must include the following:

Part I B – Confidential Technical Proposal	
RFP Title:	ACA Exchange Marketing and Outreach
RFP:	3006
Vendor Name:	
Address:	
Proposal Opening Date:	November 1, 2012
Proposal Opening Time:	2:00 PM

9.3.2.2 Tabs – Confidential Technical

Vendors must have tabs in the confidential technical information that cross reference back to the technical proposal, as applicable.

9.4 PART II – COST PROPOSAL

- 9.4.1 Submission Requirements
 - 9.4.1.1 Cost proposal must include:
 - A. One (1) original marked "MASTER"; and
 - B. Six (6) identical copies.

9.4.1.2 The cost proposal must not be marked "confidential". Only information that is deemed proprietary per NRS 333.020(5)(a) may be marked as "confidential".

9.4.2 Format and Content

9.4.2.1 Tab I – Title Page

The title page must include the following:

Part II – Cost Proposal	
RFP Title:	ACA Exchange Marketing and Outreach
RFP:	3006
Vendor Name:	
Address:	
Proposal Opening Date:	November 1, 2012
Proposal Opening Time:	2:00 PM

9.4.2.2 Tab II – Cost Proposal

Vendor's response for the cost proposal must be included in this tab.

- 9.4.2.3 Tab III Attachment J, Cost Proposal Certification of Compliance with Terms and Conditions of RFP
 - A. Attachment J with an original signature by an individual authorized to bind the organization must be included in this tab.
 - B. In order for any cost exceptions and/or assumptions to be considered, vendors *must* provide the specific language that is being proposed in *Attachment J*.
 - C. Only cost exceptions and/or assumptions should be identified on *Attachment J*.
 - D. *Do not restate* the technical exceptions and/or assumptions on this form.
 - E. The State will not accept additional exceptions and/or assumptions if submitted after the proposal submission deadline. If vendors do not specify any exceptions and/or assumptions in detail at time of proposal submission, the State will not consider any additional exceptions and/or assumptions during negotiations.

9.5 PART III – CONFIDENTIAL FINANCIAL

- 9.5.1 Submission Requirements
 - 9.5.1.1 Confidential financial information must include:
 - A. One (1) original marked "MASTER"; and
 - B. One (1) identical copy.
- 9.5.2 Format and Content
 - 9.5.2.1 Tab I Title Page

The title page must include the following:

Part III – Confidential Financial Proposal	
RFP Title:	ACA Exchange Marketing and Outreach
RFP:	3006
Vendor Name:	
Address:	
Proposal Opening Date:	November 1, 2012
Proposal Opening Time:	2:00 PM

- 9.5.2.2 Tab II Financial Information and Documentation
 - A. Dun and Bradstreet Number
 - B. The completed Attachment H, State of Nevada Registration Substitute IRS Form W-9
 - C. The last two (2) years and current year interim:
 - 1. Profit and Loss Statement
 - 2. Balance Statement

9.6 CONFIDENTIALITY OF PROPOSALS

- 9.6.1 As a potential contractor of a public entity, vendors are advised that full disclosure is required by law.
- 9.6.2 Vendors are required to submit written documentation in accordance with *Attachment A, Confidentiality and Certification of Indemnification* demonstrating the material within the proposal marked "confidential" conforms to NRS §333.333, which states "Only specific parts of the proposal may be labeled a "trade secret" as defined in NRS §600A.030(5)". Not conforming to these requirements will cause your proposal to be deemed non-compliant and will not be accepted by the State of Nevada.
- 9.6.3 Vendors acknowledge that material not marked as "confidential" will become public record upon contract award.

- 9.6.4 The required CDs must contain the following:
 - 9.6.4.1 One (1) "Master" CD with an exact duplicate of the technical and cost proposal contents only.
 - A. The electronic files must follow the format and content section for the technical and cost proposal.
 - B. The CD must be packaged in a case and clearly labeled as follows:

Master CD		
RFP No:	3006	
Vendor Name:		
Contents:	Part IA – Technical Proposal	
	Part IB – Confidential Technical	
	Part II – Cost Proposal	

- 9.6.4.2 One (1) "Public Records CD" which must include the technical and cost proposal contents to be used for public records requests.
 - A. This CD <u>must not</u> contain any confidential or proprietary information.
 - B. The electronic files must follow the format and content section for the redacted versions of the technical and cost proposal.
 - C. All electronic files *must* be saved in "PDF" format.
 - D. The CD must be packaged in a case and clearly labeled as follows:

Public Records CD		
RFP No:	3006	
Vendor Name:		
Contents:	Part IA – Technical Proposal for Public Records	
	Request	
	Part II - Cost Proposal for Public Records	
	Request	

- 9.6.5 The Public Records submitted on the CD will be posted to the Purchasing Website upon the Notice of Award.
- 9.6.6 It is the vendor's responsibility to act in protection of the labeled information and agree to defend and indemnify the State of Nevada for honoring such designation.
- 9.6.7 Failure to label any information that is released by the State shall constitute a complete waiver of any and all claims for damages caused by release of said information.

9.7 PROPOSAL PACKAGING

- 9.7.1 If the separately sealed technical and cost proposals as well as confidential technical information and financial documentation, marked as required, are enclosed in another container for mailing purposes, the outermost container must fully describe the contents of the package and be clearly marked as follows:
- 9.7.2 Vendors are encouraged to utilize the copy/paste feature of word processing software to replicate these labels for ease and accuracy of proposal packaging.

Marcy Troescher State of Nevada, Purchasing Division 515 E. Musser Street, Suite 300 Carson City, NV 89701	
RFP:	3006
PROPOSAL OPENING DATE:	November 1, 2012
PROPOSAL OPENING TIME:	2:00 PM
FOR:	ACA Exchange Marketing and Outreach
VENDOR'S NAME:	

- 9.7.3 Proposals <u>must be received at the address referenced below no later than the date and time specified in Section 8, RFP Timeline.</u> Proposals that do not arrive by proposal opening time and date WILL NOT BE ACCEPTED. Vendors may submit their proposal any time prior to the above stated deadline.
- 9.7.4 The State will not be held responsible for proposal envelopes mishandled as a result of the envelope not being properly prepared.
- 9.7.5 Facsimile, e-mail or telephone proposals will NOT be considered; however, at the State's discretion, the proposal may be submitted all or in part on electronic media, as requested within the RFP document. Proposal may be modified by facsimile, e-mail or written notice provided such notice is received prior to the opening of the proposals.
- 9.7.6 The technical proposal shall be submitted to the State in a sealed package and be clearly marked as follows:

Marcy Troescher State of Nevada, Purchasing Division 515 E. Musser Street, Suite 300 Carson City, NV 89701	
RFP:	3006
PROPOSAL COMPONENT:	PART I A - TECHNICAL
PROPOSAL OPENING DATE:	November 1, 2012
PROPOSAL OPENING TIME:	2:00 PM
FOR:	ACA Exchange Marketing and Outreach
VENDOR'S NAME:	

9.7.7 If applicable, confidential technical information shall be submitted to the State in a sealed package and be clearly marked as follows:

Marcy Troescher State of Nevada, Purchasing Division 515 E. Musser Street, Suite 300 Carson City, NV 89701	
RFP:	3006
PROPOSAL COMPONENT:	PART I B – CONFIDENTIAL
	TECHNICAL
PROPOSAL OPENING DATE:	November 1, 2012
PROPOSAL OPENING TIME:	2:00 PM
FOR:	ACA Exchange Marketing and Outreach
VENDOR'S NAME:	

9.7.8 The cost proposal shall be submitted to the State in a sealed package and be clearly marked as follows:

Marcy Troescher State of Nevada, Purchasing Division 515 E. Musser Street, Suite 300 Carson City, NV 89701	
RFP:	3006
PROPOSAL COMPONENT:	PART II - COST
PROPOSAL OPENING DATE:	November 1, 2012
PROPOSAL OPENING TIME:	2:00 PM
FOR:	ACA Exchange Marketing and Outreach
VENDOR'S NAME:	

9.7.9 Confidential financial information shall be submitted to the State in a sealed package and be clearly marked as follows:

Marcy Troescher State of Nevada, Purchasing Division 515 E. Musser Street, Suite 300 Carson City, NV 89701	
RFP:	3006
PROPOSAL COMPONENT:	PART III - CONFIDENTIAL FINANCIAL
	INFORMATION
PROPOSAL OPENING DATE:	November 1, 2012
PROPOSAL OPENING TIME:	2:00 PM
FOR:	ACA Exchange Marketing and Outreach
VENDOR'S NAME:	

9.7.10 The CDs shall be submitted to the State in a sealed package and be clearly marked as follows:

Marcy Troescher State of Nevada, Purchasing Division 515 E. Musser Street, Suite 300 Carson City, NV 89701	
RFP:	3006
PROPOSAL COMPONENT:	CDs
PROPOSAL OPENING DATE:	November 1, 2012
PROPOSAL OPENING TIME:	2:00 PM
FOR:	ACA Exchange Marketing and Outreach
VENDOR'S NAME:	

10. PROPOSAL EVALUATION AND AWARD PROCESS

The information in this section does not need to be returned with the vendor's proposal.

- **10.1** Proposals shall be consistently evaluated and scored in accordance with NRS 333.335(3) based upon the following criteria:
 - Demonstrated competence
 - Experience in performance of comparable engagements
 - Conformance with the terms of this RFP
 - Expertise and availability of key personnel
 - Cost
 - Presentations Following the evaluation and scoring process specified above, the State may require vendors to make a presentation of their proposal to the evaluation committee or other State staff, as applicable. The State, at its option, may limit participation in vendor presentations to any number of the highest ranking vendors. NOTE: The State reserves the right to forego vendor presentations and select vendor(s) based on the written proposals submitted.

Note: Financial stability will be scored on a pass/fail basis.

Proposals shall be kept confidential until a contract is awarded.

- 10.2 The evaluation committee may also contact the references provided in response to the Section identified as Company Background and References; contact any vendor to clarify any response; contact any current users of a vendor's services; solicit information from any available source concerning any aspect of a proposal; and seek and review any other information deemed pertinent to the evaluation process. The evaluation committee shall not be obligated to accept the lowest priced proposal, but shall make an award in the best interests of the State of Nevada per NRS 333.335(5).
- 10.3 Each vendor must include in its proposal a complete disclosure of any alleged significant prior or ongoing contract failures, contract breaches, any civil or criminal litigation or investigations pending which involves the vendor or in which the vendor has been judged

guilty or liable. Failure to comply with the terms of this provision may disqualify any proposal. The State reserves the right to reject any proposal based upon the vendor's prior history with the State or with any other party, which documents, without limitation, unsatisfactory performance, adversarial or contentious demeanor, significant failure(s) to meet contract milestones or other contractual failures. See generally, NRS 333.335.

- 10.4 Clarification discussions may, at the State's sole option, be conducted with vendors who submit proposals determined to be acceptable and competitive per NAC 333.165. Vendors shall be accorded fair and equal treatment with respect to any opportunity for discussion and/or written revisions of proposals. Such revisions may be permitted after submissions and prior to award for the purpose of obtaining best and final offers. In conducting discussions, there shall be no disclosure of any information derived from proposals submitted by competing vendors. Any modifications made to the original proposal during the best and final negotiations will be included as part of the contract.
- 10.5 A Notification of Intent to Award shall be issued in accordance with NAC 333.170. Any award is contingent upon the successful negotiation of final contract terms and upon approval of the Board of Examiners, when required. Negotiations shall be confidential and not subject to disclosure to competing vendors unless and until an agreement is reached. If contract negotiations cannot be concluded successfully, the State upon written notice to all vendors may negotiate a contract with the next highest scoring vendor or withdraw the RFP.
- 10.6 Any contract resulting from this RFP shall not be effective unless and until approved by the Nevada State Board of Examiners (NRS 284.173).

11. TERMS AND CONDITIONS

11.1 PROCUREMENT AND PROPOSAL TERMS AND CONDITIONS

The information in this section does not need to be returned with the vendor's proposal. However, if vendors have any exceptions and/or assumptions to any of the terms and conditions in this section, they MUST identify in detail their exceptions and/or assumptions on *Attachment B*, *Technical Proposal Certification of Compliance*. In order for any exceptions and/or assumptions to be considered they MUST be documented in Attachment B. The State will not accept additional exceptions and/or assumptions if submitted after the proposal submission deadline.

- 11.1.1 This procurement is being conducted in accordance with NRS Chapter 333 and NAC Chapter 333.
- 11.1.2 The State reserves the right to alter, amend, or modify any provisions of this RFP, or to withdraw this RFP, at any time prior to the award of a contract pursuant hereto, if it is in the best interest of the State to do so.
- 11.1.3 The State reserves the right to waive informalities and minor irregularities in proposals received.
- 11.1.4 For ease of responding to the RFP, vendors are encouraged to download the RFP from the Purchasing Division's website at http://purchasing.state.nv.us.

- 11.1.5 The failure to separately package and clearly mark *Part I B and Part III* which contains confidential information, trade secrets and/or proprietary information, shall constitute a complete waiver of any and all claims for damages caused by release of the information by the State.
- 11.1.6 Proposals must include any and all proposed terms and conditions, including, without limitation, written warranties, maintenance/service agreements, license agreements and lease purchase agreements. The omission of these documents renders a proposal non-responsive.
- 11.1.7 The State reserves the right to reject any or all proposals received prior to contract award (NRS 333.350).
- 11.1.8 The State shall not be obligated to accept the lowest priced proposal, but will make an award in the best interests of the State of Nevada after all factors have been evaluated (NRS 333.335).
- 11.1.9 Any irregularities or lack of clarity in the RFP should be brought to the Purchasing Division designee's attention as soon as possible so that corrective addenda may be furnished to prospective vendors.
- 11.1.10 Descriptions on how any and all services and/or equipment will be used to meet the requirements of this RFP shall be given, in detail, along with any additional informational documents that are appropriately marked.
- 11.1.11 Alterations, modifications or variations to a proposal may not be considered unless authorized by the RFP or by addendum or amendment.
- 11.1.12 Proposals which appear unrealistic in the terms of technical commitments, lack of technical competence, or are indicative of failure to comprehend the complexity and risk of this contract, may be rejected.
- 11.1.13 Proposals from employees of the State of Nevada will be considered in as much as they do not conflict with the State Administrative Manual, NRS Chapter 281 and NRS Chapter 284.
- 11.1.14 Proposals may be withdrawn by written or facsimile notice received prior to the proposal opening time. Withdrawals received after the proposal opening time will not be considered except as authorized by NRS 333.350(3).
- 11.1.15 Prices offered by vendors in their proposals are an irrevocable offer for the term of the contract and any contract extensions. The awarded vendor agrees to provide the purchased services at the costs, rates and fees as set forth in their proposal in response to this RFP. No other costs, rates or fees shall be payable to the awarded vendor for implementation of their proposal.
- 11.1.16 The State is not liable for any costs incurred by vendors prior to entering into a formal contract. Costs of developing the proposal or any other such expenses incurred by the vendor in responding to the RFP, are entirely the responsibility of the vendor, and shall not be reimbursed in any manner by the State.

- 11.1.17 Proposals submitted per proposal submission requirements become the property of the State, selection or rejection does not affect this right; proposals will be returned only at the State's option and at the vendor's request and expense. The masters of the technical proposal, confidential technical proposal, cost proposal and confidential financial information of each response shall be retained for official files.
- 11.1.18 The Nevada Attorney General will not render any type of legal opinion regarding this transaction.
- 11.1.19 Any unsuccessful vendor may file an appeal in strict compliance with NRS 333.370 and Chapter 333 of the Nevada Administrative Code.

11.2 CONTRACT TERMS AND CONDITIONS

The information in this section does not need to be returned with the vendor's proposal. However, if vendors have any exceptions and/or assumptions to any of the terms and conditions in this section, they MUST identify in detail their exceptions and/or assumptions on *Attachment B*, *Technical Proposal Certification of Compliance*. In order for any exceptions and/or assumptions to be considered they MUST be documented in Attachment B. The State will not accept additional exceptions and/or assumptions if submitted after the proposal submission deadline.

- 11.2.1 The awarded vendor will be the sole point of contract responsibility. The State will look solely to the awarded vendor for the performance of all contractual obligations which may result from an award based on this RFP, and the awarded vendor shall not be relieved for the non-performance of any or all subcontractors.
- 11.2.2 The awarded vendor must maintain, for the duration of its contract, insurance coverages as set forth in the Insurance Schedule of the contract form appended to this RFP. Work on the contract shall not begin until after the awarded vendor has submitted acceptable evidence of the required insurance coverages. Failure to maintain any required insurance coverage or acceptable alternative method of insurance will be deemed a breach of contract.
- 11.2.3 The State will not be liable for Federal, State, or Local excise taxes per NRS 372.325.
- 11.2.4 Attachment B and Attachment J of this RFP shall constitute an agreement to all terms and conditions specified in the RFP, except such terms and conditions that the vendor expressly excludes. Exceptions and assumptions will be taken into consideration as part of the evaluation process; however, vendors must be specific. If vendors do not specify any exceptions and/or assumptions at time of proposal submission, the State will not consider any additional exceptions and/or assumptions during negotiations.
- 11.2.5 The State reserves the right to negotiate final contract terms with any vendor selected per NAC 333.170. The contract between the parties will consist of the RFP together with any modifications thereto, and the awarded vendor's proposal, together with any modifications and clarifications thereto that are submitted at the

request of the State during the evaluation and negotiation process. In the event of any conflict or contradiction between or among these documents, the documents shall control in the following order of precedence: the final executed contract, any modifications and clarifications to the awarded vendor's proposal, the RFP, and the awarded vendor's proposal. Specific exceptions to this general rule may be noted in the final executed contract.

- 11.2.6 Local governments (as defined in NRS 332.015) are intended third party beneficiaries of any contract resulting from this RFP and any local government may join or use any contract resulting from this RFP subject to all terms and conditions thereof pursuant to NRS 332.195. The State is not liable for the obligations of any local government which joins or uses any contract resulting from this RFP.
- 11.2.7 Any person who requests or receives a Federal contract, grant, loan or cooperative agreement shall file with the using agency a certification that the person making the declaration has not made, and will not make, any payment prohibited by subsection (a) of 31 U.S.C. 1352.
- 11.2.8 Pursuant to NRS Chapter 613 in connection with the performance of work under this contract, the contractor agrees not to unlawfully discriminate against any employee or applicant for employment because of race, creed, color, national origin, sex, sexual orientation or age, including, without limitation, with regard to employment, upgrading, demotion or transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation, and selection for training, including, without limitation apprenticeship.

The contractor further agrees to insert this provision in all subcontracts, hereunder, except subcontracts for standard commercial supplies or raw materials.

11.3 PROJECT TERMS AND CONDITIONS

The information in this section does not need to be returned with the vendor's proposal. However, if vendors have any exceptions and/or assumptions to any of the terms and conditions in this section, they MUST identify in detail their exceptions and/or assumptions on Attachment B, Technical Proposal Certification of Compliance. In order for any exceptions and/or assumptions to be considered they MUST be documented in Attachment B. The State will not accept additional exceptions and/or assumptions if submitted after the proposal submission deadline.

11.3.1 Award of Related Contracts

11.3.1.1 The State may undertake or award supplemental contracts for work related to this project or any portion thereof. The contractor shall be bound to cooperate fully with such other contractors and the State in all cases.

11.3.1.2 All subcontractors shall be required to abide by this provision as a condition of the contract between the subcontractor and the prime contractor.

11.3.2 State Owned Property

The awarded vendor shall be responsible for the proper custody and care of any State owned property furnished by the State for use in connection with the performance of the contract and will reimburse the State for any loss or damage.

11.3.3 Inspection/Acceptance of Work

- 11.3.3.1 It is expressly understood and agreed all work done by the contractor shall be subject to inspection and acceptance by the State.
- Any progress inspections and approval by the State of any item of work shall not forfeit the right of the State to require the correction of any faulty workmanship or material at any time during the course of the work and warranty period thereafter, although previously approved by oversight.
- 11.3.3.3 Nothing contained herein shall relieve the contractor of the responsibility for proper installation and maintenance of the work, materials and equipment required under the terms of the contract until all work has been completed and accepted by the State.

11.3.4 Travel

All costs for travel must be included in the costs outlined in the cost schedule attachment I. There will be no payment for additional travel costs.

- 11.3.4.1 This RFP requires a bimonthly meeting with the project manager and a representative of any involved subcontractor. One meeting per month will be face to face, the other meeting will be by video conference if the subject matter is conducive to a video conference.
- 11.3.4.2 Attendance by the project manager and a representative of any involved subcontractor will be required at up to six (6) Exchange Board meetings in the first term of this contract. All travel costs must be included in the Part II Cost Proposal.
- 11.3.4.3 Attendance by the project manager and a representative of any involved subcontractor will be required at up to four (4) Exchange Board meetings in the second year of the engagement.
- 11.3.4.4 All travel costs for the contract resulting from this RFP must be included in the submitted Part II Cost Proposal, utilizing the format included in *Attachment I, Cost Schedule*.

11.3.5 Right to Publish

- 11.3.5.1 All requests for the publication or release of any information pertaining to this RFP and any subsequent contract must be in writing and sent to the Executive Director of the Silver State Health Insurance Exchange or designee.
- 11.3.5.2 No announcement concerning the award of a contract as a result of this RFP can be made without prior written approval of the Executive Director of the Silver State Health Insurance Exchange or designee.
- 11.3.5.3 As a result of the selection of the contractor to supply the requested services, the State is neither endorsing nor suggesting the contractor is the best or only solution.
- 11.3.5.4 The contractor shall not use, in its external advertising, marketing programs, or other promotional efforts, any data, pictures or other representation of any State facility, except with the specific advance written authorization of the Executive Director of the Silver State Health Insurance Exchange or designee.
- 11.3.5.5 Throughout the term of the contract, the contractor must secure the written approval of the State per *Section 11.3.5.2* prior to the release of any information pertaining to work or activities covered by the contract.

11.4 TERMS AND CONDITIONS FOR GOODS

The laws of Nevada, including, without limitation, Nevada's Uniform Commercial Code (NRS Title 8) in effect on the date of execution of the Contract, shall govern with respect to any goods provided under the Contract.

12. SUBMISSION CHECKLIST

This checklist is provided for vendor's convenience only and identifies documents that must be submitted with each package in order to be considered responsive. Any proposals received without these requisite documents may be deemed non-responsive and not considered for contract award.

	Part I A– Technical Proposal Submission Requirements	Completed
Required n	umber of Technical Proposals per submission requirements	
Tab I	Title Page	
Tab II	Table of Contents	
Tab III	Vendor Information Sheet	
Tab IV	State Documents	
Tab V	Attachment B – Technical Proposal Certification of Compliance with Terms and Conditions of RFP	
Tab VI	Section 3 – Scope of Work	
Tab VII	Section 4 – Company Background and References	
Tab VIII	Attachment G – Proposed Staff Resume(s)	
Tab IX	Other Information Material	
	Part I B – Confidential Technical Submission Requirements	
Required n	umber of Confidential Technical Proposals per submission requirements	
Tab I	Title Page	
Tabs	Appropriate tabs and information that cross reference back to the technical proposal	
	Part II – Cost Proposal Submission Requirements	
Required n	umber of Cost Proposals per submission requirements	
Tab I	Title Page	
Tab II	Cost Proposal	
Tab III	Attachment J - Cost Proposal Certification of Compliance with Terms and Conditions of RFP	
	Part III – Confidential Financial Submission Requirements	
Required n	umber of Confidential Financial Proposals per submission requirements	
Tab I	Title Page	
Tab II	Financial Information and Documentation	
	CDs Required	
One (1)	Master CD with the technical and cost proposal contents only	
One (1)	Public Records CD with the technical and cost proposal contents only	
	Reference Questionnaire Reminders	
Send out R	eference Forms for Vendor (with Part A completed)	
Send out R	eference Forms for proposed Subcontractors (with Part A completed, if applicable)	

ATTACHMENT A - CONFIDENTIALITY AND CERTIFICATION OF INDEMNIFICATION

Submitted proposals, which are marked "confidential" in their entirety, or those in which a significant portion of the submitted proposal is marked "confidential" will not be accepted by the State of Nevada. Pursuant to NRS 333.333, only specific parts of the proposal may be labeled a "trade secret" as defined in NRS 600A.030(5). All proposals are confidential until the contract is awarded; at which time, both successful and unsuccessful vendors' technical and cost proposals become public information.

In accordance with the Submittal Instructions of this RFP, vendors are requested to submit confidential information in separate binders marked "Part I B Confidential Technical" and "Part III Confidential Financial".

The State will not be responsible for any information contained within the proposal. Should vendors not comply with the labeling and packing requirements, proposals will be released as submitted. In the event a governing board acts as the final authority, there may be public discussion regarding the submitted proposals that will be in an open meeting format, the proposals will remain confidential.

By signing below, I understand it is my responsibility as the vendor to act in protection of the labeled information and agree to defend and indemnify the State of Nevada for honoring such designation. I duly realize failure to so act will constitute a complete waiver and all submitted information will become public information; additionally, failure to label any information that is released by the State shall constitute a complete waiver of any and all claims for damages caused by the release of the information.

This proposal contains Confidential Information, Trade Secrets and/or Proprietary information as defined in Section 2 "ACRONYMS/DEFINITIONS."

Please initial the appropriate response in the boxes below and provide the justification for confidential status.

	Part I R _ Canfid	ential Technical Infor	mation
YES	Tart I B - Comid	NO NO	mation
	Justification	for Confidential Statu	ıs
A Pul	blic Records CD has been in	ncluded for the Techni	cal and Cost Proposal
YES		NO	
	Dont III Confid	ential Financial Inform	nation
YES	Part III – Comiu	NO NO	nauon
IES			
	Justification	for Confidential Statu	IS
Company Name			
Signature			
Print Name			Date
	This document must be subn	 nitted in Tab IV of vendor'	s technical proposal

ATTACHMENT B – TECHNICAL PROPOSAL CERTIFICATION OF COMPLIANCE WITH TERMS AND CONDITIONS OF RFP

I have read, understand and agree to comply with *all* the terms and conditions specified in this Request for Proposal.

YES

I agree to comply with the terms and conditions specified in this RFP.

If the exception and/or assumption require a change in the terms in any section of the RFP, the contract, or any incorporated documents, vendors *must* provide the specific language that is being proposed in the tables below. If vendors do not specify in detail any exceptions and/or assumptions at time of proposal submission, the State will not consider any additional exceptions and/or assumptions during negotiations.

I do not agree to comply with the terms and conditions specified in this RFP.

Company Name	
Signature	
Print Name	Date

Vendors MUST use the following format. Attach additional sheets if necessary.

EXCEPTION SUMMARY FORM

EXCEPTION #	RFP SECTION NUMBER	RFP PAGE NUMBER	EXCEPTION (Complete detail regarding exceptions must be identified)

ASSUMPTION SUMMARY FORM

ASSUMPTION #	RFP SECTION NUMBER	RFP PAGE NUMBER	ASSUMPTION (Complete detail regarding assumptions must be identified)

This document must be submitted in Tab V of vendor's technical proposal

NO

ATTACHMENT C – VENDOR CERTIFICATIONS

Vendor agrees and will comply with the following:

- (1) Any and all prices that may be charged under the terms of the contract do not and will not violate any existing federal, State or municipal laws or regulations concerning discrimination and/or price fixing. The vendor agrees to indemnify, exonerate and hold the State harmless from liability for any such violation now and throughout the term of the contract.
- (2) All proposed capabilities can be demonstrated by the vendor.
- (3) The price(s) and amount of this proposal have been arrived at independently and without consultation, communication, agreement or disclosure with or to any other contractor, vendor or potential vendor.
- (4) All proposal terms, including prices, will remain in effect for a minimum of 180 days after the proposal due date. In the case of the awarded vendor, all proposal terms, including prices, will remain in effect throughout the contract negotiation process.
- (5) No attempt has been made at any time to induce any firm or person to refrain from proposing or to submit a proposal higher than this proposal, or to submit any intentionally high or noncompetitive proposal. All proposals must be made in good faith and without collusion.
- (6) All conditions and provisions of this RFP are deemed to be accepted by the vendor and incorporated by reference in the proposal, except such conditions and provisions that the vendor expressly excludes in the proposal. Any exclusion must be in writing and included in the proposal at the time of submission.
- (7) Each vendor must disclose any existing or potential conflict of interest relative to the performance of the contractual services resulting from this RFP. Any such relationship that might be perceived or represented as a conflict should be disclosed. By submitting a proposal in response to this RFP, vendors affirm that they have not given, nor intend to give at any time hereafter, any economic opportunity, future employment, gift, loan, gratuity, special discount, trip, favor, or service to a public servant or any employee or representative of same, in connection with this procurement. Any attempt to intentionally or unintentionally conceal or obfuscate a conflict of interest will automatically result in the disqualification of a vendor's proposal. An award will not be made where a conflict of interest exists. The State will determine whether a conflict of interest exists and whether it may reflect negatively on the State's selection of a vendor. The State reserves the right to disqualify any vendor on the grounds of actual or apparent conflict of interest.
- (8) All employees assigned to the project are authorized to work in this country.
- (9) The company has a written equal opportunity policy that does not discriminate in employment practices with regard to race, color, national origin, physical condition, creed, religion, age, sex, marital status, sexual orientation, developmental disability or handicap.
- (10) The company has a written policy regarding compliance for maintaining a drug-free workplace.
- (11) Vendor understands and acknowledges that the representations within their proposal are material and important, and will be relied on by the State in evaluation of the proposal. Any vendor misrepresentations shall be treated as fraudulent concealment from the State of the true facts relating to the proposal.
- (12) Vendor must certify that any and all subcontractors comply with Sections 7, 8, 9, and 10, above.
- (13) The proposal must be signed by the individual(s) legally authorized to bind the vendor per NRS 333.337.

Vendor Company Name	
Vendor Signature	
Print Name	Date

This document must be submitted in Tab IV of vendor's technical proposal

ATTACHMENT D – CONTRACT FORM

The following State Contract Form is provided as a courtesy to vendors interested in responding to this RFP. Please review the terms and conditions in this form, as this is the standard contract used by the State for all services of independent contractors. It is not necessary for vendors to complete the Contract Form with their proposal.

If exceptions and/or assumptions require a change to the Contract Form, vendors *must* provide the specific language that is being proposed on *Attachment B*, *Technical Proposal Certification of Compliance with Terms and Conditions of RFP*.

Please pay particular attention to the insurance requirements, as specified in Paragraph 16 of the attached contract and Attachment E, Insurance Schedule.



To open the document, double click on the icon.

ATTACHMENT E – INSURANCE SCHEDULE FOR RFP 3006

The following Insurance Schedule is provided as a courtesy to vendors interested in responding to this RFP. Please review the terms and conditions in the Insurance Schedule, as this is the standard insurance schedule used by the State for all services of independent contractors.

If exceptions and/or assumptions require a change to the Insurance Schedule, vendors *must* provide the specific language that is being proposed on *Attachment B*, *Technical Proposal Certification of Compliance with Terms and Conditions of RFP*.



To open the document, double click on the icon.

ATTACHMENT F – REFERENCE QUESTIONNAIRE

The State of Nevada, as a part of the RFP process, requires proposing vendors to submit business references as required within this document. The purpose of these references is to document the experience relevant to the scope of work and provide assistance in the evaluation process.

	INCORDIZATIONS TO BRODOGING VENDOR				
	INSTRUCTIONS TO PROPOSING VENDOR				
1.	Proposing vendor or vendor's proposed subcontractor MUST complete Part A of the Reference				
	Questionnaire.				
2.	Proposing vendor MUST send the following Reference Questionnaire to EACH business				
	reference listed for completion of Part B, Part C and Part D.				
3.	Business reference is requested to submit the completed Reference Questionnaire via email or				
	facsimile to:				
	State of Nevada, Purchasing Division				
	Subject: RFP 3006				
	Attention: Keli Hardcastle				
	Email: rfpdocs@admin.nv.gov				
	Fax: 775-684-0188				
	Please reference the RFP number in the subject line of the email or on the fax.				
4.	The completed Reference Questionnaire MUST be received no later than 4:30 PM PT October				
	<u>31, 2012.</u>				
5.	Business references are NOT to return the Reference Questionnaire to the Proposer (Vendor).				
6.	In addition to the Reference Questionnaire, the State may contact any and all business references				
	by phone for further clarification, if necessary.				
7.	Questions regarding the Reference Questionnaire or process should be directed to the individual				
	identified on the RFP cover page.				
8.	Reference Questionnaires not received, or not complete, may adversely affect the vendor's score				
	in the evaluation process.				



To open the document, double click on the icon.

ATTACHMENT G - PROPOSED STAFF RESUME

A resume must be completed for all proposed prime contractor staff and proposed subcontractor staff using the State format.



To open the document, double click on the icon.

ATTACHMENT H – STATE OF NEVADA REGISTRATION SUBSTITUTE IRS FORM W-9

The completed form must be included in Tab II, Financial Information and Documentation of the *Part III – Confidential Financial* proposal submittal.



To open the document, double click on the icon.

ATTACHMENT I - COST SCHEDULE



To open the document, double click on the icon.

ATTACHMENT J – COST PROPOSAL CERTIFICATION OF COMPLIANCE TERMS AND CONDITIONS OF RFP

I have read, understand and agree to comply with *all* the terms and conditions specified in this Request for Proposal.

YES	I agree to comply with the terms and conditions specified in this RFP.		
NO	I do not agree to comply with the terms and conditions specified in this RFP.		
or any incorporate tables below. If v submission, the St <i>Note: Only cost e</i>	ed documents, vend yendors do not spec- ate will not conside exceptions and/or a	fors <i>must</i> provide the cify in detail any exert any additional executions.	ne terms in any section of the RFP, the contract, the specific language that is being proposed in the ceptions and/or assumptions at time of proposal eptions and/or assumptions during negotiations. The identified on this attachment. Do not restate comment.
Company Name			
Signature			
Print Name Vend		following format. A	Date Attach additional sheets if necessary. ARY FORM
EXCEPTION #	RFP SECTION NUMBER	RFP PAGE NUMBER	EXCEPTION (Complete detail regarding exceptions must be identified)
	A	SSUMPTION SUMM	IARY FORM
ASSUMPTION #	RFP SECTION NUMBER	RFP PAGE NUMBER	ASSUMPTION (Complete detail regarding assumptions must be identified)
			III of vendor's cost proposal. n the technical proposal.

ATTACHMENT K - CERTIFICATION REGARDING LOBBYING

Certification for Contracts, Grants, Loans, and Cooperative Agreements

The undersigned certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federally appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure of Lobbying Activities," in accordance with its instructions.
- (3) The undersigned shall require that the language of this certification be included in the award documents for all sub awards at all tiers (including subcontracts, sub grants, and contracts under grants, loans, and cooperative agreements) and that all sub recipients shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By:		
	Signature of Official Authorized to Sign Application	Date
For:		
	Vendor Name	
	Project Title	
	This document must be submitted in Tab IV of vendor's techn	nical proposal

ATTACHMENT L – FEDERAL LAWS AND AUTHORITIES

The information in this section does not need to be returned with the vendor's proposal. Following is a list of Federal Laws and Authorities with which the awarded vendor will be required to comply.

ENVIRONMENTAL:

- 1. Archeological and Historic Preservation Act of 1974, PL 93-291
- 2. Clean Air Act, 42 U.S.C. 7506(c)
- 3. Endangered Species Act 16 U.S.C. 1531, ET seq.
- 4. Executive Order 11593, Protection and Enhancement of the Cultural Environment.
- 5. Executive Order 11988, Floodplain Management
- 6. Executive Order 11990, Protection of Wetlands
- 7. Farmland Protection Policy Act, 7 U.S.C. 4201 ET seq.
- 8. Fish and Wildlife Coordination Act, PL 85-624, as amended
- 9. National Historic Preservation Act of 1966, PL 89-665, as amended
- 10. Safe Drinking Water Act, Section 1424(e), PL 92-523, as amended

ECONOMIC:

- 1. Demonstration Cities and Metropolitan Development Act of 1966, PL 89-754, as amended
- Section 306 of the Clean Air Act and Section 508 of the Clean Water Act, including Executive Order 11738, Administration of the Clean Air Act and the Federal Water Pollution Control Act with Respect to Federal Contracts, Grants or Loans

SOCIAL LEGISLATION

- 1. Age Discrimination Act, PL 94-135
- 2. Civil Rights Act of 1964, PL 88-352
- 3. Section 13 of PL 92-500; Prohibition against sex discrimination under the Federal Water Pollution Control Act
- 4. Executive Order 11246, Equal Employment Opportunity
- 5. Executive Orders 11625 and 12138, Women's and Minority Business Enterprise
- 6. Rehabilitation Act of 1973, PL 93, 112

MISCELLANEOUS AUTHORITY:

- 1. Uniform Relocation and Real Property Acquisition Policies Act of 1970, PL 91-646
- 2. Executive Order 12549 Debarment and Suspension