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Privacy- What to do if there is a breach

In the event there is a breach in privacy between you as the EEF and Non-profit partner and a consumer, you must immediately contact your immediate supervisor and or Privacy/Compliance officer within your agency, the Exchange Navigator Program Manager, and the CMS IT Service Desk within one hour of the incident

CMS IT Service Desk: (410)-786-2580 or 1-800-562-1963 or email cms_it_service_desk@cms.hhs.gov

Please also follow the link below for proper incident handling standards

https://www.cms.gov/Research-Statistics-Data-and-Systems/CMS-Information-Technology/InformationSecurity/Downloads/RMH_VIII_7-1_Incident_Handling_Standard.pdf