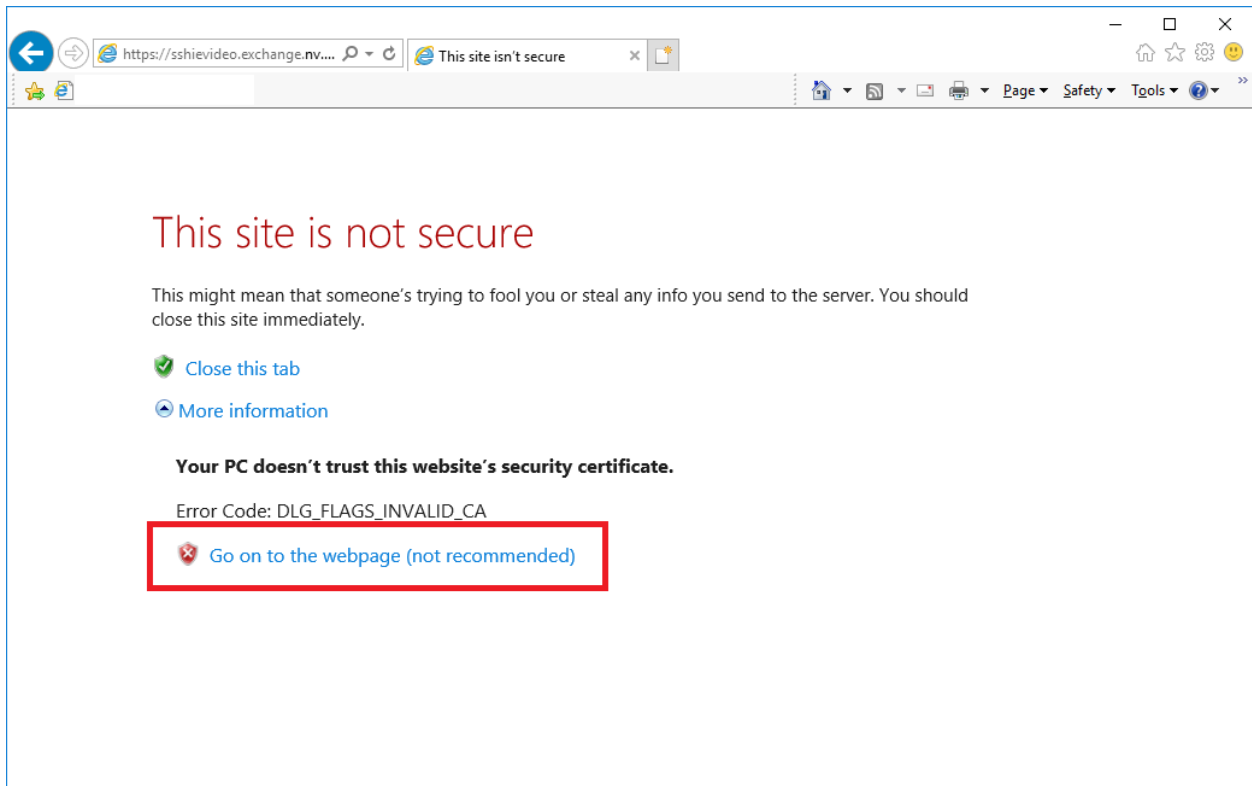


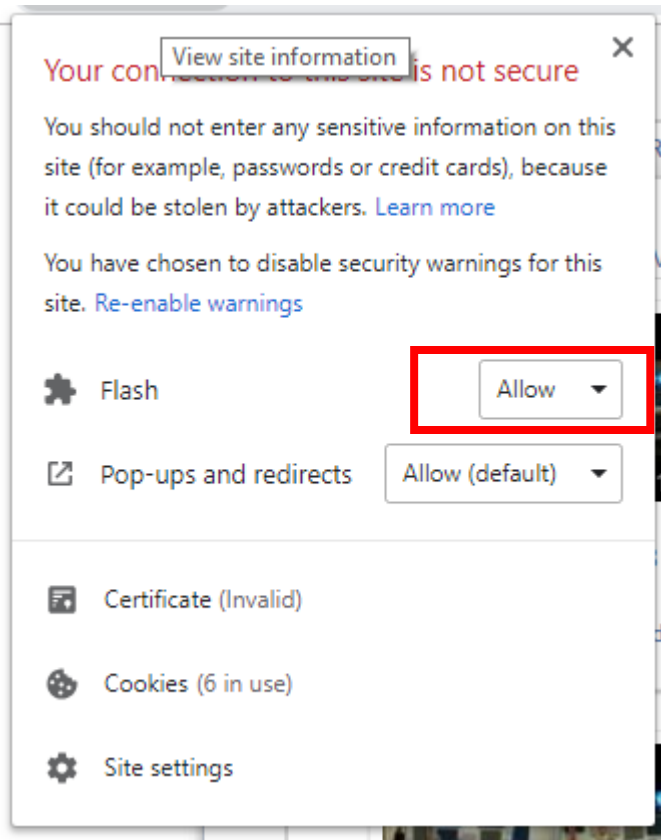
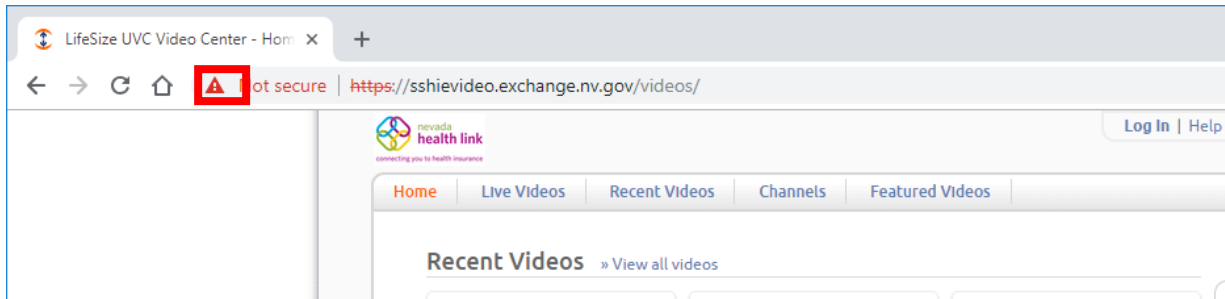
PLEASE NOTE: The video server that provides live streaming of the SSHIX Board Meetings is unable to provide a signed security certificate, which has resulted in difficulty for certain users when accessing streamed video content. Recent security updates have made access using the Chrome browser particularly difficult. For this reason we recommend using Internet Explorer rather than Chrome to view our live Board Meetings.

Users of Internet Explorer will be presented with the following warning when visiting our streaming video website. To access the streaming video click “More information,” then click “Go on the webpage (not recommended).” No sensitive information is hosted on the streaming video server, and the site will not request any information from you. SSHIX is confident that visitors to the site will not be compromising the individual security of their computers or mobile devices by following these instructions.



Users who do not have access to Internet Explorer and must use the Chrome browser can use the following steps to gain access to the streaming video.

Click the “red triangle” next to the address bar, then choosing “Allow” (rather than “Allow (default)”) on the Flash dropdown menu:



Once you make this change you should be able to view the video.

We apologize for the inconvenience, and we appreciate your patience while we work on a solution to this problem.

Russell Cook
Information Systems Manager
Silver State Health Insurance Exchange