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AGENDA ITEM

For Possible Action

Information Only

Date: September 19, 2019
Item Number: VII
Title: Nevada Health Link Policy Manual

Purpose

The Silver State Health Insurance Exchange (SSHIX) released the Nevada Health Link Draft Policy Manual for public comment on May 7, 2019. SSHIX received and reviewed comments, and worked collaboratively with key stakeholders to ensure the accuracy of the content contained within the Draft Policy Manual. The Nevada Health Link Policy Manual is intended to be a public facing document to provide important information about Nevada Health Link policy requirements as they relate to the state based exchange platform functionality, consumer rights, and stakeholders' requirements. The Policy Manual also serves as a tool for proper handling of Nevada Health Link consumer experiences.

The Exchange is presenting the Policy Manual in the Final form for the board to approve for Plan Year 2020 operations. SSHIX will work with stakeholders to review and modify this document on an annual basis moving forward.