Silver State Health Insurance Exchange

Monthly Meeting of Nevada’s On-Exchange Insurance Carriers

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Introductions - SSHIX

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Agenda

• Progress Since Last Meeting
• Consumer Data Migration Update
• Terms, Adds, and SEP Enrollments after 10/25
• Carrier Connector Live Demo (HICS replacement)
• Timeline for Carrier Connector Rollout
Progress Since Last Meeting

- SSHIX received CMS approval for its Authority to Connect (ATC) to the Federal Data Services Hub
- SSHIX received approval from the IRS Office of Safeguards to utilize the Income and Family Size Verification (IFSV) and Renewal Re-Verification (RRV) data services for eligibility verification
- As of October 7th, 10,190 households have claimed their migrated accounts on Nevada Health Link, representing 23% of migrated consumers
- SSHIX has begun the Renewal Re-Verification process for migrated consumers
Consumer Data Migration

- SSHIX received the first “catch-up” migration payload from CMS on 10/1
- Total Applications imported: 42,333
- Total Enrollments imported: 65,563
- Catch-up payload contained 569 fewer enrollments than initial Consumer Migration payload (8/15)
- Consumers who were cancelled/terminated between 8/15—10/1 will not be included in the Auto-Renewal job
- Catch-up Migration Report was delivered to SSHIX on 10/7
- After completing its internal analysis SSHIX will distribute the Catch-up Migration Report to carriers via SFTP by 10/9
- Catch-up Migration Report will contain Auto Renewal status (i.e. consent for auto-renewal)
Terms, Adds, and SEP Enrollments After 10/25

• 10/25 is the last scheduled “catch-up” migration from HealthCare.gov

• Because SSHIX began processing Renewal Re-Verifications (RRV) this week, the 10/25 migration is intended only to capture new SEP enrollments occurring between 10/1—10/25

• SSHIX is requesting assistance from carriers to provide targeted messaging to consumers who submit SEP enrollments or add dependents through HealthCare.gov after 10/25; these consumers will need to actively shop during OEP to ensure continued coverage for all household members in 2020

• SSHIX is also requesting assistance to identify Terms that occur after 10/25; we are currently working on a contingency plan for these consumers
Carrier Connector – Demo Objectives

- High-level overview of case management workflow
- Carrier access is limited to Cases affiliated with their respective carrier organization
- Collaborative, Case-based communication between SSHIX and Carrier
- Automated notification of case status change
- UI and Custom data fields are still in progress
Carrier Connector Overview

[Live Demo]
Timeline for Carrier Connector Rollout

- **10/7—10/11**: SSHIX will distribute survey to carriers re: desired features/functionality
- **10/14—10/18**: Athena Cox, SSHIX’s Lead Quality Assurance Officer, will distribute Carrier Connector access forms
- **10/21—10/31**: Carriers will be provided with access to a Sandbox environment for training and UAT
- **11/1**: Official launch of Production environment
Questions and Answers

Please submit written questions to Eric Watt, Project Manager:

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