

Silver State Health Insurance Exchange

Monthly Meeting of Nevada's
On-Exchange Insurance Carriers

April 14, 2020



nevada
health link

Introductions - SSHIX

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Agenda

- Extension of Exceptional Circumstances SEP (COVID-19)
- Plan Certification Update
- Policy Update
- Discrepancy Report/Recon Portal Update
- April RCNI Submission
- Q&A

Extension of Exceptional Circumstances SEP

- On March 17th SSHIX implemented an Exceptional Circumstances SEP in response to the COVID-19 pandemic, under the direction of Nevada's Governor.
- The requirements of the SEP stipulated that consumers who submit applications for coverage between 3/17—4/1 qualify for a 4/1 Enrollment Begin Date, while consumers who submit applications between 4/2—4/15 qualify for a 5/1 Enrollment Begin Date.
- **On April 14th SSHIX's Board of Directors voted to extend this Exceptional Circumstances SEP through May 15th.**
- Consumers who submit applications for coverage between 4/16—4/30 qualify for a 5/1 Enrollment Begin Date, and consumers who submit applications between 5/1—5/15 qualify for a 6/1 Enrollment Begin Date.
- Although a manual cleanup effort is still ongoing for applications submitted on 4/1, all applications submitted under the SEP extension should be assigned the correct Enrollment Begin Date automatically.

Plan Certification Update

- Letter to Issuers and response to comments were sent via email on April 9, 2020.
- SSHIX intends to co-host a webinar with the DOI related to PY21 filing requirements in May.
- If you have questions related to Plan Year 2021 Plan Certification, please email pmanagement@exchange.nv.gov

Policy Update

The SSHIX Policy team will be reviewing and providing updated versions of the following documents. Redline versions will be provided to stakeholders during the timeframes specified below:

- Nevada Health Link Policy Manual – June 2020
- Plan Certification Manual – May 2020

If you have questions, please email Jamie Sawyer, SSHIX Policy Manager, at jlsawyer@exchange.nv.gov

Discrepancy Report/Recon Portal

- For the March Discrepancy Report cycle, SSHIX introduced a new column for “Enrollment Status” (Column S), which indicates the current HIX enrollment status of each policy.
- Unfortunately a code defect prevented this column from being populated for the majority of the discrepancies listed on the report; only the first discrepancy for a given Policy contained a value in this column (though these values were valid/accurate).
- This defect, together with the resource requirements of the Exceptional Circumstances/COVID-19 SEP, has introduced a delay into our Recon Portal testing and implementation schedule.
- SSHIX plans to work with carriers during April to complete testing/validation and roll out the Recon Portal.
- If any carriers wish to submit discrepancy disputes in the meantime please feel free to work directly from the Discrepancy Report, adding a column at the far right to list your comments/justification/etc. Submit files via secure email to reconsupport@exchange.nv.gov.

April RCNI Submission

- The April RCNI Submission Deadline is **Monday, April 20th**
- SSHIX has published a calendar of [monthly RCNI Submission Deadlines](#) to Nevada Health Link's [Carrier Transition Page](#).

Month	Submission Deadline
January	Monday, January 20
February	Thursday, February 20
March	Thursday, March 19
April	Monday, April 20
May	Thursday, May 21
June	Thursday, June 18
July	Monday, July 20
August	Thursday, August 20
September	Monday, September 21
October	Monday, October 19
November	Thursday, November 19
December	Monday, December 21

Questions and Answers

Please submit questions re: EDI/Reconciliation or Carrier Connector to reconsupport@exchange.nv.gov

Please submit questions re: Plan Certification to Danielle Andersen, SSHIX Plan Certification Manager
pmanagement@exchange.nv.gov

Please submit Policy-related questions to Jamie Sawyer, SSHIX Policy Manager
jlsawyer@exchange.nv.gov