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# Silver State Health Insurance Exchange

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## MEMORANDUM

**DATE:** May 3, 2021

**TO:** Nevada Exchange Insurance Carriers

**FROM:** Silver State Health Insurance Exchange (SSHIX)

**SUBJECT:** Date of Birth Change Resulting in Payment Discrepancy

Due to the request of Nevada Exchange Insurance Carriers, SSHIX is providing the written memorandum in response to Date of Birth Changes Resulting in Payment Discrepancies.

In the event that a consumer reports that the Date of Birth (DOB) listed on their application is incorrect SSHIX SBE Platform will allow consumers to edit their application to reflect their accurate DOB. If the change of DOB results in monies owed to the carrier from the consumer or from the carrier to the consumer the consumer will need to work directly with the carrier to resolve these matters.